

Full terms and conditions:

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**Download full Terms and Conditions**

Tax:

**0%**

Pick up and Drop off:

**Grace period - 2 hours.**

**Check-out at the same day as booked - 390 RUB. The price may vary, specify the exact cost at the rental point.**

**Rental car return can be maximum delayed for 2 hours. If client delays rental car return for 2-5 hours an extra-hours charge is applied. If return is delayed more than for 5 hours, extra 24 hours rate is paid.**

**No refund for early drop off is provided.**

**Cancellation up to 24 hours before the start of the rental is free of charge.**

**NO SHOW Fee - 95 Euros.**

Delivery and Collection

**IN-TOWN - 1200 RUB**

**OUT-OF-TOWN (within 50 km) - 2400 RUB (In case of delivery or collection in Moscow airports Vnukovo (VKO)**

**/ Zhukovskiy (ZIA) fixed charge OUT-OF-TOWN should apply)**

**OUT-OF-TOWN (further than 50 km) - 35 RUB per km**

**Prices may vary, specify the exact cost at the rental point.**

Condition of the vehicle:

**The vehicle must be returned in the same condition as it was rented. If special cleaning is required, an extra charge will apply, depending on the condition and the category of the vehicle.**

**Exterior Car Washing - 400-600 RUB**

**Interior Car Cleaning - 200-400 RUB**

**Dry-cleaning of Car Interior - 2000-5000 RUB**

**Prices may vary, specify the exact cost at the rental point.**

**It is forbidden to smoke inside the vehicle.**

Fuel:

*All cars are supplied with a full tank of fuel at time of pick-up. At the end of the rental the customer is required to return the car with a full tank of fuel, otherwise refueling charges for missing fuel will apply. Refueling charge amount (fix):*

*3500 RUB - EXMR, EDMR, EDAR*

*3500 RUB - CWMR, CDMR, CDAR, IGAR*

*4500 RUB - SDAR, PDAR*

*5000 RUB - FVMD*

*5500 RUB - XFAR, SFAR, LDAR*

*Prices may vary, specify the exact cost at the rental point.*

Services outside opening hours:

*1200 RUB - charge for the services outside opening hours (00:00 - 08:59 & 21:00 - 23:59). Prices may vary, specify the exact cost at the rental point.*

*Customers must arrange this service 8 hours before the period of rental.*

Airport surcharge:

*Airport Surcharge is 1200 RUB for Domodedovo (DMET02), Sheremetyevo (SVOT02), Pulkovo (LEDT02).*

*Pick up and Drop off at a different airport (Vnukovo, Zhukovskiy) is available for additional fee 2000 RUB.*

*Customers must arrange this service 8 hours before the period of rental.*

*Additional charge for non-working hours may apply.*

*Prices may vary, specify the exact cost at the rental point.*

Additional services to pay locally:

*Additional charges apply for the navigation system, child seats, booster or any other additional requirements.*

*All additional equipment or service should be requested at the time of booking and should be paid directly to the rental company. All prices are subject to change and the rental company reserves the right to modify them without prior notice.*

Documentation:

*Passport or identity card (Should be valid at least 6 months after the start of the rental)*

*Driving license (Should be valid at least 6 months after the start of the rental)*

*Credit card (Should be valid at least 6 months after the start of the rental)*

Age:

***The minimum age is:***

***21 y.o. - EXMR, EDMR, EDAR***

***24 y.o. - CWMR, CDMR, CDAR, IGAR***

***27 y.o. - SDAR, FVMD, PDAR, XFAR***

***Young Driver Charge - 1550 RUB, age should be max 6 months less than Minimum Age. Prices may vary, specify the exact cost at the rental point.***

***Maximum age - 65 y.o.***

**Driving licence:**

***EXMR, EDMR, EDAR - minimum driving licence period 1 year***

***CWMR, CDMR, CDAR, IGAR - minimum driving licence period 3 years***

***SDAR, FVMD, PDAR, XFAR - minimum driving licence period 5 years***

***International Driving Licence is Mandatory for foreign customers***

***Chinese licences can be accepted only with notarized translation into Russian***

**Additional driver:**

***The price for an additional driver is 250 RUB per day. Prices may vary, specify the exact cost at the rental point.***

***The rental company charges and requirements per young / senior driver are applicable to all additional drivers.***

**Security deposit:**

***A security deposit of 25000 RUB is required when collecting the vehicle. Security deposit is blocked on the customer's credit/debit card and released in 30 days after vehicle drop off in case there are no claims to the customer. Prices may vary, specify the exact cost at the rental point.***

***Cash deposits are not allowed.***

**Credit cards accepted:**

***Visa, AMEX, DCI, Mastercard, Mup***

**Insurances:**

**All company cars are insured on the conditions of Civil Insurance with a third party responsibility limit of 1000000 RUB.**

**CDW - Collision Damage Waiver is mandatory for all vehicles and included in the rate. In case of an accident/damage or theft of the vehicle the Renter shall be liable for a following charge (EXCESS):**

**12000 RUB - EXMR, EDMR, EDAR**

**15000 RUB - CDMR, CWMR, CDAR, IGAR**

**30000 RUB - SDAR, FVMD**

**37000 RUB - SFAR, PDAR**

**45000 RUB - XFAR, LDAR**

**SPSDW, SPTHW and WWI options are available for an additional price.**

**SPCDW - FULL ACCIDENT & DAMAGE PROTECTION (EXCESS = 0). The SPCDW cost is from 145 to 800 RUB per day depending on the car category and the rental duration**

**SPTHW - FULL THEFT PROTECTION (EXCESS = 0). The SPTHW cost is from 71 to 400 RUB per day depending on the car category and the rental duration**

**Automobile glasses, lamp and exterior mirrors are not included in the SPCDW or SPTHW insurance. In case of damage or loss of glasses, lamps and exterior rear view mirrors the Renter shall compensate their full cost.**

**WWI - limitation of the Renter's liability for damage or loss of glasses, lamps and exterior rear view mirrors. Buying the WWI service, the Renter will not be held liable for damage or loss of glasses, lamps and exterior rear view mirrors.**

**The WWI cost is from 330 to 390 RUB per day depending on the car category**

**Consultant services at the car accident location (if necessary) - 2000 RUB (in the city)/ 4000 RUB (in the suburbs)**

**Prices may vary, specify the exact cost at the rental point.**

One-way rentals:

**Only domestic one-way rentals are allowed - "Moscow - Saint-Petersburg" and "Saint-Petersburg - Moscow".  
The charge for one-way rentals is 15000 RUB**

Territory restrictions

***It is allowed to use car within limits of pick-up location state (region). Rates include exploitation of the car only in Moscow and Moscow region (or in Saint-Petersburg and Leningradkiy region, if rent in the Saint-Petersburg). In case customer wishes to leave the borders of a pick-up location state (region), a surcharge of 200 - 500 RUB per rental day will be applied (depending on the farness of trip).***

***It is prohibited to visit the following regions: Altai region, Amurskiy region, Buriatiya republic, Dagestan, Yevreyskaya AO, Zabaikalsky region, Ingushetiya, Irkutsk region, Kabardino-Balkariya region, Kaliningrad region, Kamchatsky region, Karachaevo-Cherkesskaya republic, Kemerovo region, Krasnoyarsk region, Krym, Kurgan region, Magadan region, Novosibirsk region, Omsk region, Primorsky region, Saha (Yakutiya) republic, Sahalin region, Sevastopol, Severnaya Osetia - Alanya, Tomsk region, Tyva, Tumen region, Khabarovskiy region, Khakasiya, Khanty-Mansiyski - Yugra, Chechnya, Chukotsky AO, Yamalo-Nenetsky AO.***

***It is prohibited to leave the territory of Russian Federation (cross the border).***

Rates with a Limited mileage:

***Rates with a limited milage include the limit is 150 km per day, additional kilometers will be charged. The charge for extra km depends on the category of the vehicle.***

Driving information:

***Drive on the right side of the road.***

***Speed limits: in the city: 60 km/hour, out of the city 90 km/hour.***

***All paid roads and parking costs should be paid by the customer himself.***

***Winter tyres must be used from October to April***

Road traffic rules violation:

***In case the violation is detected by foto/video system and local office receives a fee bill, the sum of the fee plus 10% will be debited from customer's card. By renting a car, the client accepts direct debits from his card.***

***In case of additional applicable costs, such as fines for speeding or congestion charges, the rental company may contact you when the authorities request the identity of the driver. Such a process could occur months after the rent, and will involve the payment of the administrative fee imposed by the company in addition to the original amount for the sanction.***

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