

# **EC PERU RENTAL TERMS AND CONDITIONS**

#### 1. Insurance:

# CDW-THW-TPL - Basic Coverage Collision Damage Waiver, Theft Waiver and Third Party Liability w/Excess

By taking this mandatory protection, you will reduce your liability in case of damage to the vehicle due to collision and you are partially exempt from monetary responsibility in case of theft or attempted theft of the vehicle, you will only assume the deductible, provided that the vehicle is used within the terms and conditions of the rental agreement and the incident is duly reported to Europear Peru.

Theft of parts or engine components is NOT covered.

This protection does not cover loss of keys, documents, license plates, or crane services.

Includes basic third party liability coverage of up to US\$5,000.00.

The deposit amount will be as follows:

- -Economy (EDMR), Compact (CDMR & CDAR): rental estimate + US\$1,100
- -Standard (SDAR), SUV (IFAR): rental estimate + US\$1,500
- -SUV (RFAR), SUV (FFBR), PICK UP (SPMR), VAN (XVMR): rental estimate + US\$1,900

The minimum age required to contract this protection is old for the 26 years main driver

-The cost is US\$12.00 inc. tax.

# **Optional Coverages Offered:**

# Full Coverage CDW - THW - TPL Protection Collision Damage, Vehicle Theft and Third Party Partial Insurance

It is a protection which the client is exempted from all monetary liability in case of accident, damage, total theft or total loss of the vehicle, as a result of any accident occurred to the same, provided that the vehicle is used within the terms and conditions of the rental contract. Includes basic coverage for third party liability up to USD \$ 5,000.00\*

This protection covers damages caused by broken rims, emergency rims, hoops, windscreens, radios, speakers. Neither the theft of parts nor components of the engine is covered. At the time of withdrawing the vehicle, a hold is made on the customer's credit card.

Loss of car keys, car documents and license plates are NOT covered. Report immediately to the offices about the damage or accident occurred otherwise all damages will be charged.

The deposit amount will be as follows:

- -Economy (EDMR), Compact (CDMR & CDAR): rental estimate + US\$590
- -Standard (SDAR), SUV (IFAR): rental estimate + US\$720
- -SUV (RFAR), SUV (FFBR), PICK UP (SPMR), VAN (XVMR): rental estimate + US\$850
- The cost is US\$ 44.84 inc. tax per day.



# Complementary Insurance - CDW-THW-TPL-PAI

In the event of an accident, this package contemplates only payment for one half the deductible of the CDW/THW coverage as a result of a collision, theft, overturning, and total loss of the vehicle.

It contemplates protection in case of personal accidents (PAI) and double coverage in relationship with CDW in case of damage to third parties. The minimum age required to contract this package is 26 years of age for the main driver

Report immediately to the offices about the damage or accident occurred otherwise all damages will be charged. The loss of profit due to the impairment of the vehicle will be calculated using the agreed rental price.

This protection does not cover damage from broken tires, rims and windshield. It does not cover the loss of accessories such as tires, emergency tire, rims, radio, speakers, headrest, and mirrors, among others. The theft of parts or engine components is not covered either. For rates including insurance Complementary the deposit amount will be will as follows:

- Economy (EDMR) Compact (CDMR&CDAR) / Standard (SDAR) rental estimate + USD 590 SUV (IFAR) / rental estimate + US\$885
- SUV (RFAR), SUV (FFBR), VAN (XVMR), PICK UP (SPMR) / rental estimate + US\$ 1000.
- The cost is USD23.60 inc. tax per day.

#### \*Note:

The above rates are per rental day, expressed in US dollars. None of the protections cover damage or theft of tires, rims, windshields, tire emergency, radio, speakers, headrests, door mirrors, and loss of profits, among others. It is also not covered theft parts or engine components; loss of vehicle documents and/or keys. The crane or towing expenses outside the limits of Lima Metropolitan may have a surplus.

#### SLI

CDW and Complementary Insurance include the protection of third party damage up to US \$ 5,000.00 \*, however SLI offers to increase coverage for third party liability up to \$ 150,000.00\*. The cost is USD\$15 + tax per day.

## PAI

With PAI protection, the driver and passengers allowed (maximum number indicated on the vehicle registration) are insured for up to US\$20,000 for death or permanent disability (for scale), and up to US\$4,000 for medical expenses in case of traffic accidents while they were inside the rented vehicle. The cost is US\$6.00 inc. tax

## W&T - Windshields and tires protection

With W&T protection, the customer is exempt from liability in case of damage to the front windshield, rear windshield and side windows. It also exempts the client from liability in case of damage to the tires. Does not cover tire patches. It does not cover the wheels.

Rate per day: US\$7.00 including taxes.

## **CCP - Credit Card Protection**

Some credit cards offer their customers protections for rented vehicles, indicating decline of the protections offered by the rental company.



Europear Peru will accept Credit Card Protection, however the client must take into account the following:

- a) Before starting your trip, contact your bank and request written proof of your Credit Card Protection plan stating its validity in Peru. This information must be presented at the counter of Europear Peru at the time of removing the vehicle; Europear Peru reserves the right to accept such protection.
- b) In the event of an accident, damage or theft of the vehicle, the customer must pay Europear Peru all the corresponding repair costs and expenses. Europear Peru will deliver to the client a copy of all the documentation corresponding to the rental of the vehicle and accident, with which the client may request the reimbursement to his bank or his Credit Card.
- c) When using the Protection of your Credit Card, or when the protections offered are not taken, the withholding by guarantee in your Credit Card will be as follows:
- -Economy (EDMR), Compact (CDMR & CDAR), Standard (SDAR): rental estimate + US\$2400
- -Standard (SDAR), SUV (IFAR): rental estimate + US\$3000
- -SUV (RFAR), SUV (FFBR), PICK UP (SPMR), VAN (XVMR): rental estimate + US\$3500

# 2. One way rentals

1) Domestic:

LIM - CUZ US\$500 + Tax

LIM - AQP US\$450 + Tax

AQP - CUZ US\$350 + Tax

\*Minimum 5 days rental.

Sipp codes not allowed EDMR.

The category EDMR, CDMR, CDAR, SDAR can be used only in paved roads.

2) International:

**NOT ALLOWED** 

## 3. Kilometers Driven:

Kilometers are limited to 230km per day where additional kilometers will be chargeable @ 0.25 - 0.45/km varies by vehicle's group and category.

## 4. Vehicle Replacement:

Car replacement subject to availability and must be requested to the station. In case of accident the passenger will be fully responsible for any transportation or tow truck cost of the car to the Europear Station.

This service is limited by geographical distance. Emergency phone number 24 hours: +51 1 6101331



#### 5. Accidents:

Damages or accident should be reported immediately in order to activate CDW/THW, Basic or Full Cover, otherwise full values of damages to own and third parties involved will be charge to the customer credit card. Damage Administrative Fee 10%.

In case of not complying with the terms and conditions of the rental contract (for example: if the vehicle is misused or driven recklessly or under the influence of alcohol or drugs or does not inform Europear Peru within 02 hours of the accident occurred, among others.), the client will lose all type of protection that he has contracted and will be responsible for the total cost of the repair and / or replacement of the vehicle.

None of the protections described above cover traffic fines, loss of personal items, lost profits, or judicial or extrajudicial costs, the cost of which will be the total responsibility of the client

#### 6. Traffic Fines:

The Renter is committed and obliged to enforce the rules and traffic laws and also the instructions issued by the authority and its agents while using the rented vehicle, assuming full responsibility for sanctions, fines or tickets due to traffic violations or violations to municipal law or, by any competent authority.

Thus, it is the responsibility of the Renter or any of the authorized drivers payment of expenses that may be imposed on the Owner.

For all intents and purposes, even for those events mentioned in the previous paragraphs, the Renter authorizes in an irrevocable fashion the Owner, so that by charging his/her credit card delayed charges may be effected, these charges corresponding to the amounts of fines due to violations of traffic law done during the rental period, as well as the amounts owed due to damages to the rented vehicle or to third parties. In those cases where payment is not done through a credit card, the charges on the indicated concepts will be reflected on the direct invoice to the company or person leasing the vehicle, this person or company being responsible for final payment.

#### 7. Fuel

All cars are supplied with a full tank of fuel at time of pick-up. At the end of the rental the customer is required to return the car with a full tank of fuel, otherwise refueling charges for missing fuel will apply. The fuel rate applied is +30% of a regular gas station.

## 8. Vehicle Condition:

Vehicle must be returned, normal wear & tear expected, in the same condition as when rented. If special cleaning is required a separate charge will apply between \$10 to \$80 it will depends on the return status of cleaning of the vehicle.

## 9. Vehicle check-in:

Hirer must inform Europear of his intention to return the vehicle at another premise and must define the date and time otherwise excess days would be charged to him.

# 10. Driving License:

A valid driver's license must have at least 2 years old since first issue, not international license required up to 6 months in the country. If license is not written in Roman or Latin Letters, an International Driving License will be required.



# 11. Payment:

Only Credit Card accepted.

NO Debit Card and NO Cash accepted to pay the deposit amount.

Card holder and owner should be the same as the reservation and renting driver. Credit cards accepted: Visa, American Express, MasterCard, and Diners Club. 12. Delivery / Collection of vehicle:

No cost inside Lima City including only districts of San Miguel, Magdalena, Lima Downtown, San Isidro, Miraflores. Other areas will be paid per deliver. It is upon request to reservas@rentingsac.com.pe with a valid credit card and expiration date

# 13. Airport Surcharge:

USD 10 plus tax per rental. Meet & Greet. Our offices are located in front of to the airport. Please provide us your flight information. Our representative will be waiting at international/domestic arrivals to pick up you. Call us: +51 1 6101331.

## 14. Breakdown Service:

Included w/out cost inside Lima Metropolitana. It will have a cost if the assistance is required outside of Lima. Emergency phone number 24 hours: +51 1 6101331

# 15. Additional Charges:

Navigation system (GPS): US\$8 + tax Child seat: US\$4 + tax Child booster: US\$3 + tax

The accessories are going to be paid for a maximum of 10 days.

# 16. Usage of Vehicles:

Hirer commits that he won't allow anybody to drive the rented vehicle unless been authorized by Europear.

Hirer undertakes that neither he nor any of the listed additional drivers will use the vehicle through unpaved roads, crossing rivers, lakes or other water areas which endanger the operation or integrity of the vehicle. Also, towing objects, races & fun drive, rough roads, teach driving, rent the vehicle without Europear permission.

No adherence with the same, will held him liable to pay fees resulting from any damages and fines.

## 17. After Hours Charge:

Europear Peru will surcharge the customer locally, in case of the customer pick up and/or drop off the car in "After hours" time. The surcharge of the After Hours in all the stations is US\$20 + tax.

Attention hours could be finding in Location information of Europear website.

# 18. No Show/Cancellation Policy:

Europear Peru has the authority to charge the customer a penalization fee for no show up to the counter and don't honor the reservation, or for cancel the reservation with less than 48 hours of anticipation.



- The fee amount for No Show is 95 EUR (or the whole price of rental if value is lower).
- The fee amount for cancel in less than 48 hours will up to 50 EUR (or the whole price of rental if value is lower)

More than 48 hours' notice, cancellations will be free of charge.

## 19. Additional Information:

#### Tax:

18%

## Additional driver:

With the consent of the renter, the vehicle may be driven by other persons. US\$5 plus tax per rental day

# Age:

Minimum driver age is 21 years.

# Young Driver (under 26 years old)

In the event that the client / driver is a person under 26, they will pay a fee of US\$12.00 including taxes per day. The client authorizes Europear Peru at the time of withdrawing the vehicle, to retain on his credit card the amount of US \$ 3,500.00 (Three thousand and five hundred American Dollars) by guarantee.

## **Prepayments:**

If the passenger returns the car before of the agreed rental period for any reason, it will not be entitled to a refund for any unused days No refund won't be given to customer fails to collect the vehicle at the rental start time and has not cancelled.

## **Grace Period:**

59 minutes. Late return will correspond to a full day charge at the local rate available.

## **Baby Seat/ Booster Seat:**

Should be placed by the client

#### **Exclusions**

Without prejudice to what is stated in the previous point, the client will also lose the protections, if they incur one or more of the points set out below:

- a) Damage to the engine for having made it work in unfit operating conditions.
- b) Damage to the engine due to ignoring warnings of malfunction or caution, in the dashboard of the vehicle (eg water, oil).
- c) Damage caused to objects transported by the vehicle and / or damage they cause.
- d) For driving the vehicle negligently or recklessly such as: crossing unpaved roads, crossing rivers, lakes or other aquatic areas in which the operation or integrity of the vehicle is compromised.
- e) Driving the vehicle in conditions not suitable for operation.
- f) For driving the vehicle out of Peruvian territory.
- g) For breaching the current traffic regulations in Peru.



h) Damage caused by insurrection or rebellion, strikes, road blockades and demonstrations.